



# Nippon Express NEC Logistics Hong Kong Limited.

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Date: 27 April, 2026

## **Re: Notice of No Show & Late Cancellation Fee**

Dear Valued customer,

To ensure fair access to all customer's booking space, airline ask all forwarder to cancel any unneeded bookings as early as possible.

Starting 1 May 2026, airlines will introduce No-Show and Late Cancellation fees for shipments from Hong Kong to overseas.

Effective from 01 May 2026, the surcharge rates are:

### **Late Cancellation:**

Fee applies if a confirmed booking is cancelled within 12 hours before scheduled departure.

**Late Cancellation Fee: HK\$1,500 per AWB**

### **No-Show:**

**No-Show Fee: HK\$1,500 per AWB**

Thank you for your kind attention on the above matter, if you still have any inquires please do not hesitate to contact us.

Sales & Customer Services E-mail: [Sales@nipponexpress-necl.com.hk](mailto:Sales@nipponexpress-necl.com.hk) / Hotline: (852)2731 8263



Yours faithfully,

*Sales & Business Promotion Division*

Nippon Express NEC Logistics Hong Kong Limited.

*This is a computer printout letter that requires no signature*